



Yesenia Bermudez

Nutrition Assistant
Public Health

For being the “Queen of Perseverance” and a gem of a nutrition assistant. For quickly acknowledging and addressing clients’ needs. For being a hard worker, reaching out and linking clients to resources, and creating a welcoming environment.

◆Nominated by Monique Sims

**Pittsburg Health Center
Healthy Start Staff**

Contra Costa Regional Medical Center
and Health Centers

For going above and beyond in taking care of prenatal patients. For their excellent customer service and great teamwork.

◆Nominated by Vandana Kumar, RN

Ashley Cramer

Medical Staff Coordinator
Contra Costa Regional Medical Center
and Health Centers

For being a pleasant and helpful supervisor, and for teaching me many valuable lessons.

◆Nominated by Lin Aung

Eliza Virata, RN

Public Health

For going the extra mile and remaining calm and pleasant while assisting a new employee and ensuring the pediatric clinic ran smoothly and effectively.

◆Nominated by Leigh Pierson

Melissa Carofanello

Arlene Lozada
Personnel Services Assistant III

Jo-Anne Linares
Health Services Administrator-Level C

Cheryl Shipley
Clerk-Specialist Level

Shelly Watling
Clerk-Senior Level
Personnel

For going the extra mile with the recruitment and onboarding of over 130 employees for the CommunityConnect program. For remaining positive, supportive and patient while striving to meet the program’s needs and demands.

◆Nominated by Bill Sorrell and Public Health Clinic Services

Gina Maglasang, RN

Hanna Nash, RN
Harpreet Chatha, RN
Jena Villena, RN
Josephine Nwosu, RN
Kaitlin Thomas, RN
Kaneisha Griffin, RN
Krystle Placheta, RN
Lynn Soloway, RN
Michelle Lim, RN
Rachele Roberds, RN
Robert Torres, RN
Robin Bevard, RN
Sharon Rini, RN

Utilization Management Team
Contra Costa Health Plan

For their willingness to work overtime in order to meet turnaround times and regulatory requirements. For their positive attitude and enthusiastic demeanor.

◆Nominated by Sonja Robinson

Ashley Walkup, RN

Contra Costa Health Plan

For going the extra mile to assist a CCHP member. For helping the member get her needs met and making her feel that someone cares about her.

◆Nominated by Pamela Lee



EMS Branch and Division Staff
Emergency Medical Services

For acting rapidly during the North Bay fires to coordinate and mobilize countywide ambulance strike teams, medical reserve corps to support sheltering operations in Napa and Sonoma, ambulance evacuation to SNFs and deployment of equipment, staff and recovery support to affected counties. For helping to save and protect lives during the event.

◆Nominated by Patricia Frost

Diana Canate-Blount

Clerk-Senior Level
Contra Costa Regional Medical Center and Health Centers

For the personal care and attention she gave to me and my client. For making us feel special and being a bright spot in my week. For being patient, understanding, and thorough with another client she assisted. For being a wonderful “face” of the hospital to those who come to her for help.

◆Nominated by a Community Volunteer

Carlo Barlaan
Administrative Analyst
Public Health

For being a tremendous asset to the WIC Program. For his hard work, attention to detail, and professional work ethic. For always going the extra mile to support the team.

◆Nominated by Raz Moghbel

Monique Barrett
Contract Employee
Public Health

For being an outstanding, energetic professional helping patients and staff with their insurance, paperwork and everything else needed. For being courteous and cheerful.

◆Nominated by Sue, Norma and Via

Kimberly Thai
HMIS Systems Analyst II
Health, Housing and Homeless Services

For her tireless diligence and dedication to the Homeless Management Information System (HMIS) Project. For her expert technical leadership and superior communication skills. For nourishing a powerful, positive team environment that worked well under significant pressure during the project.

◆Nominated by Rebecca Carr

Cynthia Choi
HMIS Data Specialist
Tammy Stoichich
Contract Employee
Health, Housing and Homeless Services

For their diligence and dedication to the Homeless Management Information System (HMIS) Project and for playing a crucial role in the launch of the new system.

◆Nominated by Rebecca Carr

James Baird-Kerr
Dennis Richards
Oleg Andreev
Information Systems Programmer/
Analysts
Information Technology
Jim Liu

Contract Employee
Information Technology
For their tireless star quality contribution in migrating and validating Homeless Information System (HMIS) Project data, building and rebuilding data structures and creating mandatory US Department of Housing and Urban Development (HUD) reports all under severe time constraints.

◆Nominated by Rebecca Carr



Latashia Randle

Information Systems Specialist
Information Technology

For her diligence and dedication to the Homeless Management Information System (HMIS) Project and for her role in training over 200 community users of the new system.

◆Nominated by Rebecca Carr

Lisa Smith-Johnston, RN

Nursing Shift Coordinator
Contra Costa Regional Medical Center and Health Centers

For going the extra mile in guiding and providing support to all education and training staff. For making it a positive experience for me to work with you. For your compassion, integrity, and strong leadership skills.

◆Nominated by Glenda Gagante

Nula Lakha-Jackson

Certified Nursing Assistant
Contra Costa Regional Medical Center and Health Centers

For going above and beyond her usual duties during the 5D NOC shift. For ensuring that all the patients assigned to her were safe and comfortable as well as assisting other nurses to ensure the same for their patients.

◆Nominated by Eddie Mendoza Ong

Christine Conner

Clerk-Senior Level
Contra Costa Regional Medical Center and Health Centers

For always being willing to go the extra mile for patients. For being professional, punctual and committed to doing the best job she can. For being a hard worker and a joy to work with.

◆Nominated by Eric Stessel

Kathreen Reece, LVN

Contra Costa Regional Medical Center and Health Centers

For being helpful, and knowledgeable. For planning well to make the floor run efficiently.

◆Nominated by Lisa Arguello

Sharon Holder, LVN

Contra Costa Regional Medical Center and Health Centers

For being very knowledgeable and always willing to lend a hand to coworkers and staff.

◆Nominated by Lisa Arguello

Belaynesh Biwota, RN

Contra Costa Regional Medical Center and Health Centers

For going the extra mile and assisting me with a patient without being asked. For being a true team player.

◆Nominated by a coworker

Jessica Venson

Authorization Representative

Kimberly Possible
Gregory Wilson

Clerk-Experienced Level

Aurora Pelayo
Jessica Venzon
Cha'vonne Tatum
Nilwin Papa
Araceli Puentes

Member Services Counselors
Contra Costa Health Plan

For going above and beyond to process and ensure all our Medi-Cal members transportation needs are met. For providing excellent customer service, maintaining a positive and professional approach to each member and each other. For being flexible and willing to put in extra hours to meet patients' needs.

◆Nominated by John Barclay

Jose Reyes

Clerk-Specialist Level
Office of the Director

For being professional and a team player. For his willingness to always assist the Privacy Office, and for his positive attitude.

◆Nominated by Tulita Ochoa



Amanda Dold

Mental Health Program Manager
Behavioral Health

For her clinical support, positivity and encouragement in guiding the implementation of electronic health records within Behavioral Health. For her high level of responsiveness and consistent communication throughout the process.

◆Nominated by Betsy Hanna

Peter Ordaz

Public Health Program Specialist I
Behavioral Health

For his tireless efforts and for coordinating the deployment of Behavioral Health staff in response to the recent Napa and Sonoma fires.

◆Nominated by Cynthia Belon

Catherine Frances, MD

Behavioral Health

For being a great problem solver and for assisting clients to get accepted by a treatment facility.

◆Nominated by Saraphi Chawengchot

Karen Glover

Clerical Supervisor

Laneisha Terrell

Administrative Analyst
Public Health

For being masterfully instrumental in the recent move of the California Children's Services administration office. For their diligence and positivity while coordinating a number of details.

◆Nominated by Krista Peterson and Joshua Sullivan

Kristine Miller

Clerk-Specialist Level
Contra Costa Health Plan

For emerging as a leader during periods of staffing shortages and process and procedural changes. For defining the roles and steps of Claims for Provider Disputes and Appeals, and working weekends and evenings to get the job done.

◆Nominated by Sharron Mackey

Alycia Rubio

Business Services Manager
Contra Costa Health Plan

For demonstrating superior leadership style in leading the Claims Department. For working with IT staff to develop an aggressive automated auditing system to identify and ensure that high claims are paid appropriately.

◆Nominated by Sharron Mackey

Sonja Bailey

Andrea Blair
Liza Butorac

Rebecca Campagna
Teresa Cochran

Craig Coffman
Christina Connolly

Cherie Decker
Debbie Dorsey

Isa Garcia

Todd Gilloon

Katy Gilman

Allyn Glosser

George Huntington

Shirlee Johnson

Taasha Jones Reyes

Erin Jordan

Christianna McCarty

Nancy McLafferty

Nora Meadows

Mark Olson

Kathy Overholser

Deborah Price

Nicole Sevier

Diane Shouse

Sharon Singh

Natalya Sturtz

D'Anne White

Carla Wilson

Advice Nurses

Contra Costa Health Plan

For going over and above to ensure that advice nurses are available to meet the needs of patients. For volunteering to work extra shifts during periods of staffing shortages preventing any reduction in the hours of operation for advice nurses.

◆Nominated by Patricia Munoz



Maricar Fontanilla, LVN

Contra Costa Regional Medical Center and Health Centers

For being a proactive and caring Health Home Coordinator with a positive attitude. For communicating well with parents/guardians of my patients and for making my job a lot easier.

◆Nominated by Leigh Pierson Brown

Brian Blaisch, MD

Contra Costa Regional Medical Center and Health Centers

For providing compassionate and comprehensive care to some of our most vulnerable children and their families through our ABCD Clinic and Newborn Nursery.

◆Nominated by Leigh Pierson Brown

Grace Munene

Certified Nursing Assistant
Contra Costa Regional Medical Center and Health Centers

For assisting one of my patient's without being asked while I was busy assisting another patient.

◆Nominated by Acela Vergara

Esli Torres

Clerk-Specialist Level
Contra Costa Regional Medical Center and Health Centers

For stepping up and becoming team Captain for the Relay for Life event and assisting with fundraising for the American Cancer Society. For taking the initiative to be a leader and making himself available to learn and assist as needed. For being an asset to the Cancer Registry Team.

◆Nominated by Sihina Tatum and Melissa Anino

Gerie Barry

Secretary-Advanced
Office of the Director

For being professional and a team player. For always being willing to assist the Privacy Office and for having such a positive attitude when working on time-sensitive projects.

◆Nominated by Tulita Ochoa

DO YOU KNOW SOMEONE
Going the Extra Mile?

To recognize a CCHS employee, vendor or volunteer for outstanding Service Excellence performance, submit the commendation form by email to wanda.session@hsd.cccounty.us or fax to 925-957-5401. Forms are on our website (cchealth.org on the About Us page) or iSITE, our intranet, at <http://cchs/> Nominations are subject to approval by Division Directors.